BEYOND BROADBAND

NBN Key Facts Sheet: Home 500

Residential NBN

Beyond Broadband Group Pty Ltd (ABN 62 695 597 383) | November 2026

Speed tier: 500/50 Mbps. This is the maximum speed available during off-peak periods (11 pm to 7 pm the next day). It is not a guaranteed speed.

Typical busy-period speed: 500 Mbps download (44 Mbps upload), measured in the busy period (7 pm to 11 pm).

What this speed suits in the busy period: Many 4K streams at once, large downloads and uploads, and smart-home devices. Suits about 5 or more people using it at once.

Power failures. Your service will not work during a power failure unless you have an FTTP connection with a working battery backup.

Things at your premises that can slow your speed: Wi-Fi range and interference, in-home wiring, an older router or device, and many devices in use at once. To help, use a modern router, place it centrally, and connect key devices by cable.

Medical and security alarms. Check whether your medical or security alarm will work with an NBN service, including by contacting your alarm provider.

Plan: Home 500, $99/month inc GST. Technology: FTTP or HFC. Unlimited data and a static IP address included. Read with the Critical Information Summary. Questions: 07 3881 9606 or support@beyondbroadband.com.au.